

GENERAL PROCUREMENT NOTICE

Republic of Serbia

Serbia Digitalization for Business Environment Project

Grant No. TF0C3901

Project ID No. P174555

The Republic of Serbia has received a grant (“Grant”) in the amount of EUR 2,150,000 equivalent from the International Bank for Reconstruction and Development/International Development Association (“Bank”), acting as administrator of grant funds provided by European Commission, on behalf of the European Union for the EC-World Bank Partnership Programme Part III for Europe and Central Asia Programmatic Single-Donor Trust Fund, and intends to apply part of the proceeds to payments for consulting services to be procured under this project.

The Project consists of the following parts:

Part 1. Upgrading the Registry of Administrative Procedures: Support the upgrading of RAP to enhance its functionality and usability.

Part 2. Identifying potential Business Episodes: Identify at least 20 government-to-business services that have potential to be simplified and digitized under a Business Episode format.

Part 3. Digitization and piloting of Business Episodes: Digitization and piloting of at least 20 government-to-business administrative services, (a) selected by Public Policy Secretariat, in consultation with the Ministry of Economy of the Member Country, (b) in highly relevant sectors, (c) under the Business Episodes format, and (d) through a Member Country government portal (whether RAP or other portals operated by a Member Country government agency).

Part 4. Enhance Data Registries: Support the upgrading of Data Registries, primarily those required for the digitalization of the 20 Business Episodes, including by (a) considering the most recent business regulations and any relevant reforms, and (b) designing a business-friendly online interface that allows for easy navigation and offers an integrated online feedback mechanism for businesses.

Part 5. Implementation Support: Strengthen the Recipient staff, and other government officials’, capacity through the organization of workshops and training on Business Episodes, and the provision of Operating Costs.

Description of project parts to be procured through Quality Based Selection (QBS) – Framework Agreement (FA) and Consultants Qualifications-based Selection (CQS):

- Digitalization of at least 20 “business episodes” and upgrading and improving of underlying registries,
- Visibility & Promotion (via organisation of events, workshops, etc.),
- Improvements to registry of administrative procedures,

- Online monitoring tool for business environment policies,
- PPS Website restructuring with platform to support processes and SME Test tool.

Procurement will be conducted in accordance with the World Bank’s Procurement Regulations for IPF Borrowers: *Procurement in Investment Project Financing – Goods, Works, Non-Consulting and Consulting Services (July 2016, revised November 2017, August 2018 and November 2020)* and *the Bank’s Anti-Corruption Guidelines (revised July 2016)*, and is open to all eligible firms and individuals as defined in the *Procurement Regulations*.

Specific procurement notices for contracts subject to open international competitive procurement will be announced, as they become available, in [UN Development Business](#) online, on the official website of the Public Policy Secretariat, <https://rsjp.gov.rs/en/calls/> and in the local newspapers of wide circulation.

Interested eligible firms and individuals who would wish to be considered for the provision of consulting services for the above-mentioned project, or those requiring additional information, should contact the Borrower at the address below:

Contact:	E-mail:	Address:
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